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އިދާރާތަކުން ދަނީ ބަލާލަމުންނެވެ. ވަޖުދާދު ސަރުކާރު ފަރާތްތަކުން ސަވަދީ ވަޖުދާދު ސަރުކާރު	ވަޖުދާދު ސަރުކާރު:
38/2025/W-027	ވަޖުދާދު ސަރުކާރު:
(IUL)38-AB/38/2025/251	އިދާރާތަކުން ދަނީ ބަލާލަމުންނެވެ.
18 ޖުލައި 2025	އިދާރާތަކުން ދަނީ ބަލާލަމުންނެވެ.

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29 ޖުލައި 2025	ވަޖުދާދު ސަރުކާރު:
13:30	ޖުލައި

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Implementation of F5 BIG-IP Advanced Web Application Firewall Solution RFP

1. Introduction

The Elections Commission of Maldives (herein referred as ECM) invites proposals from qualified and experienced vendors for the provision of F5 BIG-IP Advanced Web Application Firewall (AWAF) appliances, including all requisite accessories, licensing components, and comprehensive support services. This initiative forms part of ECM's strategic effort to strengthen the security posture of its web-based applications and digital services by deploying enterprise-grade Web Application Firewall (WAF) technology.

The selected vendor will be responsible for delivering fully integrated and scalable F5 BIG-IP AWAF systems that meet our performance, reliability, and compliance requirements. In addition to hardware and software components, the scope of work includes the provision of technical support, maintenance, and, where applicable, implementation and configuration services to ensure seamless deployment and optimal operation within our existing IT infrastructure.

This procurement reflects ECM's commitment to safeguarding the confidentiality, integrity, and availability of its critical systems against evolving cyber threats.

2. Scope of Work

a. Delivery

- i. All hardware and software components must be delivered to ECM.

b. Installation

- i. Professional installation and perform the initial configuration of all hardware and software components, adhering to industry standards and seamless transition from our existing deployment.

c. Training

- i. Provide a knowledge transfer session and basic operational training tailored for the IT staff, enabling them to manage and maintain the systems effectively.

d. Documentation

- i. Comprehensive documentation must also be provided, detailing the configuration steps, system architecture, and recommended best practices to support future reference and internal processes.

e. Post Deployment

- i. Post-implementation support must be available to address any issues, perform troubleshooting, and provide guidance to resolve unforeseen challenges.

3. Technical Requirements

a. Hardware Requirements

i. Appliances

1. BIG-IP r2600 Advanced Web Application Firewall (32 GB Memory, M.2 SSD) – Quantity: 2
2. Premium 24*7 Support Level 1-3 with 1 Year Support – Quantity: 2

ii. Accessories

1. SFP Copper Connector (10/100/1000 RJ45) ROHS – Quantity: 4
2. BIG-IP & VIPRION SFP+ 10GBASE-SR Transceiver (Short Range, 300 m, Field Upgrade) – Quantity: 2
3. BIG-IP Single AC Power Supply for r2X00 (250 W, Field Upgrade) – Quantity: 2

iii. Subscription Licenses

1. BIG-IP R2X00/i2X00 Best Bundle Advanced Web Application Firewall – Perpetual License – Quantity: 2

4. Warranty & Maintenance

- a. The **bidder** should provide a One Year Warranty for the respective requirements included in the proposed solution.

5. A **comprehensive** SLA must be provided with the proposal for one year.

Delivery and Installation Schedules

- a. The **vendor** shall deliver hardware, install the software and integrate with existing infrastructure within 45 days from the date the project is awarded.
- b. Upon completion, the vendor must obtain an Installation-cum-Acceptance Certificate signed by ECM.
- c. **Installation** will be treated as incomplete in one/all the following situations:
 - i. Failure to deliver any required hardware, software, accessories, or documentation.
 - ii. Missing or incomplete technical documentation.
 - iii. Delivery, but no installation of the components and/or software.
 - iv. System is operational but does not meet performance or functional expectations of ECM.

6. Expectations from Bidders

- a. **Proposals** must be complete, accurate, and submitted in accordance with this RFP, including all supporting technical documents.
- b. **Vendors** must provide at least three (3) reference letters from clients where similar on-premises F5 AWAF solutions have been successfully implemented and are currently maintained.
- c. **Vendors** must submit a valid OEM authorization letter from F5 Networks.
- d. **Vendor** must employ a minimum of four (4) technical engineers permanently based in the Maldives.
 - i. Individual team member profiles include:
 1. Full curriculum vitae (CV) for each team member.
 2. Relevant cybersecurity certifications.
 3. Police clearance reports for all proposed team members.
 - ii. Team availability and coverage schedule.
 - iii. Escalation procedures and backup personnel.
- e. **Vendors** must guarantee on-site technical support within four (4) hours of incident reporting.
- f. **Vendors** must demonstrate proven expertise in implementing and supporting web application security solutions, preferably with F5 products.
- g. **The** technical Proposal should include detailed solution design diagrams, implementation methodology and timeline.